



UNITED AFRICAN-ASIAN
ABILITIES CLUB

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Florida: 5335 Falling Water Dr. Orlando, FL 32818

California: 515 P St., #207 Sacramento, CA 95814

P: 619-866-4576 * F: (916) 330-3339

Date: Any Month 2018

VIA US MAIL

Manager _____

REDACTED Apartments

TARGET STREET
Anywhere, California

RE: REASONABLE ACCOMMODATION AND REASONABLE MODIFICATION

Dear Manager:

The UAAAC is composed of members with disabilities. Our members have difficulties finding apartments that comply with the Fair Housing Act. This letter requests information from you.

This letter requests reasonable accommodations that are not obvious and do not relate to providing effective communication. We are sending this letter to the manager because the United States Housing and Urban Development Department recommends that the letter be directed to the manager.

Many of the apartment common areas are not accessible. Can you provide reasonable accommodations to the facilities to provide physical or service accessibility? One of our members, who uses a wheelchair, had difficulty accessing the rental services at your apartments due to physical barriers. Can you accommodate our member by removing these barriers or alternatively, provide alternative means to access those services?

Additionally, we seek information with respect to the following. How do you engage in the interactive process to a request? What is your process to allow our members that use a mobility device to put a ramp into a unit and to install grab bars in the unit? Do you provide TTY or are other texting services available at the office where rental services are provided? We have a member that has a visual disability. Do you provide large print for the lease and tenant notices? We noticed on the Internet pictures that the common areas for the apartments are not accessible. If a member moves there, can the member pay to make them accessible?

Please have your management answer the above questions by emailing uaaac1990@gmail.com.

Respectfully yours,

Anna Wiggins